

## Comments

**Please comment, both positively and negatively, about Lane's programs, services, teaching, or any other area that you want to discuss.**

An overwhelming majority of respondents felt Lane was doing a good job. Comments are grouped as follows: positive experience, jobs, quality, instructors, class size, suggestions, personal success and services.

### Positive Experience

- \* *My experience at LCC was positive and a great start for me to get back into education.*
- \* *Lane is a great place and it feels like a community. It doesn't feel like an academic palace. I had a great learning experience.*
- \* *It was a good experience and helped prepare me for a university.*
- \* *Lane has the nicest grounds, and atmosphere of any community college I have visited. The student body and staff promoted a positive and responsible environment for both learning and being part of a bigger community. The classes I took were mostly academically challenging. I felt like I got the education I paid for. Personal responsibility was a big theme and most valuable. All I would suggest is to expand classes, so that students can all register for as many as they need in any given term- I had many terms there that I almost could not achieve a full time schedule due to classes full before I was able to register.*
- \* *Lane was a great experience for me. It was an easy jump into college from a very, very small school. I love that classes are small and personal and you get one-on-one with professors if you need it. It's a great environment and I enjoyed my time at Lane very much!*

### Jobs

- \* *I found my experience at Lane to be a positive one. Most all of the instructors really seemed to care that you succeed in learning and advancement. Doug Weiss in Electronics is a shining example of how to make difficult subject matter understandable and do-able, being knowledgeable and patient, doing his level best not to leave anyone behind. I was told directly by my employer that I got the job by virtue of my A.S. degree, even though I had ten years experience in a clean room. Thanks, Lane!!*
- \* *I enjoyed my time at Lane, it has helped me gain experience and help me understand what career path I should take. After I graduated I moved out of state to complete my bachelors, it has been a rough road and was even laid-off from work for a few months, but luckily with the skills I learned in my classes I was able to choose from four different companies that extended a job to me. I recently took a job at a doctor's office and it has helped me to start remembering all the information I learned and it makes me excited to have classes again in the fall.*
- \* *It was totally an awesome experience and I found my calling in life. I love what I have become.*

## Quality

- \* I believe the learning environment at Lane makes academic success very possible for almost anyone. I felt my teachers really cared about the success of each of their students. I think Lane offers a fairly wide variety of programs to choose from, but not so many that the quality of the programs suffers. The other students in most of my classes contributed to my learning through questions in class, and group work. I know that some of the facilities at Lane are older, and I am happy that updates and additions are taking place. ExpressLane was easy to use, though it took some time to transition to MyLane. Honestly, my experience at Lane was almost like a dream. I was able to achieve what I wanted, and I will definitely go back when I am ready to take classes again. I recommend Lane to others, and I happily discuss my positive experiences with friends who have also attended Lane. I would like to see more protection from the rain around campus. Rain happens frequently and sometimes suddenly, and getting caught in the rain does not contribute to the health of students.*
- \* I appreciate Lane. It's a great place to go for training and prepare you for a 4 year college.*
- \* Excellent learning environment, very supportive, nurturing and very non-judgmental. Good job LCC!*

## Instructors

- \* Lane offers excellent instruction and preparation for transfer students that stay on track*
- \* I had attended another higher learning institution and the biggest difference between it and LCC was the teachers. At LCC I never had a "bad" teacher and they were always very helpful and concerned with how I was doing. I knew they were on my side and always pulling for me and went above and beyond to be helpful. They are all great!*
- \* The instructors at Lane are incredible. I would say 95% of my instructors treated like an individual and not just a face in the crowd. Many offered their time outside the classroom for conference and additional instruction. As a 4.2 student, this was essential in my educational experience. The instructors at your institution are excellent people I am very thankful to have had in my life for the brief or ongoing time that they have been so. Treat them well!*
- \* The teachers were great and always available and communicate the subject very well.*
- \* The teachers are amazing and do the best they can to help.*
- \* I appreciate the one on one with the teachers that you couldn't get at the University.*
- \* I felt like the teachers and advisors at lane really cared for the success of each student. They were free with their time and were encouraging. I loved going to lane and having many people of differing ages in my classes. It made learning fun. SR 123 is a necessity for any student who is going on to a 4-year college or university. Please don't cut that class! I would have been lost this year at the U of O without it. My overall experience at Lane was great!*

## **Class Size**

- \* *Nearly all of my teachers were excellent. Smaller class sizes were a huge plus to attending LCC for general ed. requirements. Thanks!*
- \* *The class sizes were surprisingly very small at Lane. This, I think is a very good thing. I felt Lane had a high quality in their teaching staff. Parking was always an issue however! The financial Aid was also very chaotic.*
- \* *I would recommend anyone to go to Lane. I much prefer Lane because the classes are so large like 200-300 students [at my current school]. I tell high school students to go to Lane because it is much nicer.*
- \* *I really liked the fact that most of the classes that I took at Lane had smaller class sizes. It created a better "close knit" atmosphere with the teacher and students, causing the teacher to (most of the time) pay attention to more students in the class. Unlike in a major university where you may have up to a couple hundred in some classes which would make it almost impossible to answer every question or help everyone out. Overall, I had a mostly positive experience at LCC.*
- \* *For the most part I enjoyed my time at LCC. I appreciated smaller class sizes and the commitment of the teachers to the students.*

## **Suggestions**

- \* *No MAC facilities (lab), classes, resource, or help, yet only computer sold in store. Otherwise, great teachers, campus and learning environment. Happy with experience with Lane and grateful for the education.*
- \* *No, if I could have gotten my degree at LCC I would have. They were really great.*
- \* *I had an overall good experience with LCC. The one thing I was not impressed with was the library accessibility. You should have the library open later in the evening and on weekends. I am very successful as a student over at U of O now, and LCC really helped me get prepared.*
- \* *Very impressed with the Math Resource Center available to students but I wish the operating hours were more flexible and open more evenings to accommodate everyone's schedule.*
- \* *I enjoyed my experience at Lane and couldn't have asked for a better experience. The two areas that I found very frustrating were the Financial Aid Department and lack of service and the Academic Advising was a major pain to meet with a counselor. They both were understaffed and need more people to assist students.*
- \* *Excellent teaching staff, help easily available. Placement tests made you start with classes that are too easy.*
- \* *Positive: Lane has good resources where students can take advantage of. Lane is a good place for environmentally friendly living. Lane Community College has some very good teachers with great knowledge, skills, motivational, and so on. Negative: It would be nice if Lane Community College had a bigger library and extended the library hours for students who take late night classes.*

## Personal Success

- \* I was an older student when I first started at Lane (36 years old) and the Lane professors were perfect for me. I had the right amount of challenge combined with professors that really cared about my understanding of the subject material. I felt that everyone at Lane wanted me to succeed. Note: I did choose carefully who I took classes from. I have met a few professors that I feel should no longer be teaching and steered clear of them. The ExpressLane and MyLane sites were both easily navigable. The other students at Lane were always colorful and diverse. I was a lower division math tutor for a term and I admired Lane for the support given to those just starting their academic career. I also appreciated the free tutoring centers for myself. I often took advantage of them (writing, Spanish, upper division math) and felt that they were fundamental to my success in class. The most important thing for me was the support I received at Lane. I was a 9th grade dropout, and in order for me to move on academically I needed the support that I received to build confidence both academically and mentally to move on to the U of O. I'm in the business program there and it is challenging, but I'm doing it, and I'm doing it pretty well. I attribute that to all of you at Lane. Thank you.*
- \* My time at Lane was like a transformation. I walked into the testing office with an eighth grade education in 2005, today I am a senior at the U of O. I am still sometimes in awe of this. Lane is where I learned to believe in myself. I could have never accomplished this without the help and support from some very encouraging faculty members. The women's center also played a crucial role in my success; it provided a safe environment where I felt I fit in. I would also like to thank the TRIO center and for all their support and encouragement.*
- \* I went to school for self improvement, as I am an older gentleman over 50 years old. I found the education system at Lane to be fantastic, so I decided to gain as much knowledge as possible while there. I graduated with 3 degrees from Lane because of the learning environment. The quality of instructors coupled with the environment of the campus gave me the ability to succeed. My only regret is that it came to a point where I think it was time to move on. Due to my education at Lane I am wishing to further my education at a 4 year school. I highly advocate to the younger folks I encounter in life to take advantage of their community college, and attend Lane before a university if they are un-certain of their educational future. I thank all the administration at Lane for their hiring practices for the quality of people they have in the departments that make Lane Community College the leader of community colleges in our area.*

## Services

- \* *The resources are excellent, especially the Math Resource Center. I would not have graduated without the help from the Math instructors and student tutors. I am still in contact with the staff in CES, Rites of Passage and TRIO. I had a wonderful experience at Lane Community College.*
- \* *I enjoyed every day spent in LCC. School advisors were always willing to assist me with the term-by-term schedule; they also gave valuable suggestions concerning academic planning. I found it astonishing how friendly and helpful staff members in LCC are; whether it's in the enrollment services, library, or in class. During the years I've been attending LCC, I met wonderful people and found faithful friends among them. I'm very excited starting the nursing program at lane next fall term!*
- \* *Medical and counseling services were excellent and very important to me. My instructors and classes were first rate.*
- \* *I found most everything about Lane to be great. Had a lot of great instructors who seemed to really care about what they are doing. All of the network services such as Moodle and MyLane are effective and easy to use.*
- \* *THANK you to the "Work Study" programs!!! THANK you to the "Students in Service" AmeriCorps program!!! THANK you SOOO much to the scholarship office, WOW...they changed my life! And thank you to the "Recovery Center and to the ESL department!!! THANK you LANE COMMUNITY COLLEGE!!!! I MISS you all.*
- \* *Every one at Lane is very helpful and kind I appreciated that very much. Especially note worthy are the financial aid workers! They were always kind, knowledgeable and helpful. All of my teachers were great. I didn't have any bad experiences with any of the teachers. LCC has excellent resources for tutoring and studying. Computer labs are great and the SRC and MRC helped me get the good grades in math and science that I got. I couldn't have done it with out them. ...my experience at LCC really made a tremendous difference in my life. I feel like I have grown so much from my training there and that I came out of LCC with abilities I didn't really know I had gained. For example, I am in paramedic school at OHSU-OIT and I have used the Spanish I learned at Lane to assess multiple Spanish speaking patients in my clinical rotations. Thanks for asking.*