Technology Council
Notes
02/14/2012

- College Wide Policy Changes for IT Support
  - Centralized software purchasing
  - Centralized software license management
  - Hardware imaging standardization
  - Clarification of services provided
  - Network security by changing file save practices to server and using Deep Freeze on all workstations
    - Computer speed would not degrade
    - Virus & spyware would be eliminated
    - Armored car of virus protection
    - Productivity would increase
    - Better use of low staffing levels in IT
    - Console to remote:
      - Unfreeze remotely, push updates & refreeze
      - Occasional glitches
      - Banner / Java updates that could be pushed out after hours
      - Easier process, reduce workload for techs
      - Function like Thin Client
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  - Creates other issues for the Tech Team
    - Some sort of quarterly / semi annual refresh
    - A way for Zen Works / Deep Freeze / Symantec to work together better
    - Pushing everything out to server would increase demand for server space
    - Could also need another controller so wouldn't have a single failure point
  - User Benefits
    - Faster computers
    - Safer data
    - Faster problem resolution
    - Faster computer upgrade/replacement with all data still there
  - Issues
    - Special cases where faculty / staff need to be able to download files / programs
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